

Quick Installation Guide

L3 Managed Switch With 4-Port 10G SFP+ G5328X

Package contents

- Switch x1
- L-shaped bracket x 2
- Quick installation guide x 1
- Power cord x 1
- Footpad x 4
- Console cable x 1
- Screw (KM3*6 mm) x 8

This guide instructs how to install, connect and log in to the device. For details, please visit www.ip-com.com to download the user guide of the device.



Technical Support

Address: Room 101, Unit A, First Floor, Tower E3, No.1001, Zhonghuan Yuan Road, Nanshan District, Shenzhen, China. 518052
Tel: (86)755 2765 3089
Email: info@ip-com.com
Website: www.ip-com.com

Copyright

©2022 IP-COM Networks Co., Ltd. All rights reserved.
This documentation (including pictures, images, and product specifications, etc.) is for reference only. To improve internal design, operational function, and/or reliability, IP-COM reserves the right to make changes to the products described in this document without obligation to notify any person or organization of such revisions or changes.

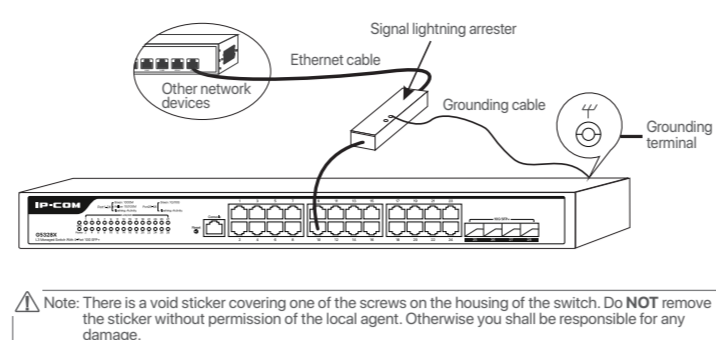
V2.0 Keep for future reference

1 Device installation

1.1 Safety precautions

Before performing an operation, read the operation instructions and precautions to be taken, and follow them to prevent accidents. The warning and danger items in our documents do not cover all the safety precautions that must be followed. They are only supplementary information, the installation and maintenance personnel need to understand the basic safety precautions to be taken.

- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings, such as newspapers, table-cloth, curtains, etc.
- Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus that produce heat.
- Do not damage the ground conductor or operate the device in the absence of well installed ground conductor. Conduct the appropriate electrical inspection.
- Protect the power cord from being walk on or pinched particularly at the plugs, convenience receptacles and at the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Mains plug is used as the disconnect device, the disconnect device shall remain readily operable.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- Warning: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing.
- Warning: To reduce the risk of electric shock, do not remove cover as there no user-serviceable parts inside. Refer servicing to qualified personnel.
- If an outdoor cable is required, check whether the signal lightning arrester and AC surge arrester are connected to the switch.



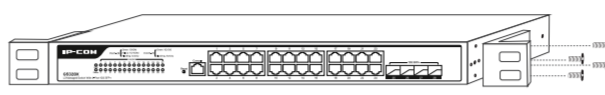
1.2 Preparation for installation

- Rack mounting: ESD bracelet or gloves, screwdriver, 4 screws (suitable for securing the switch to the rack)
- Wall mounting: ESD bracelet or gloves, marker, hammer drill, rubber hammer, screwdriver, 4 expansion bolts (M5*40 mm), 4 screws (PA5*25 mm, head diameter: 10 mm)
- Desktop mounting: ESD bracelet or gloves

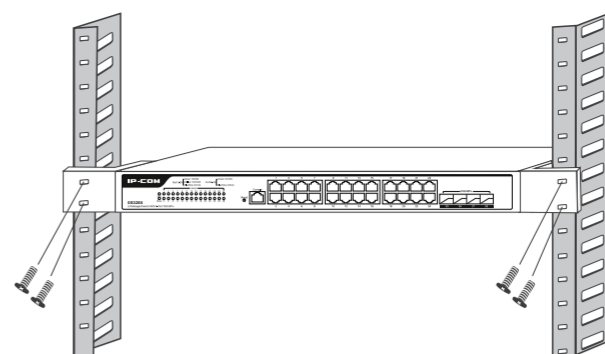
1.3 Installation

• Rack mounting (mount to a standard 19-inch rack)

- Ensure that the rack is stable and level, and is properly grounded.
- Fix the 2-L-shaped brackets to both sides of the switch with the included screws.



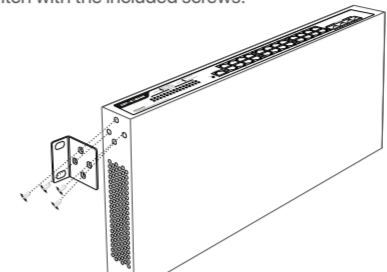
Step 3 Mount the switch at a proper height on the rack and fix the L-shaped brackets to the rack with screws (self-prepared). Ensure that the switch is stable on the rack.



• Wall mounting

- Note: This switch can only be installed on non-flammable walls, such as a concrete wall.
- Do NOT install the switch with its ventilation openings facing downward; otherwise, there will be potential safety hazards.
- The switch is only suitable for mounting at heights ≥ 2 m.

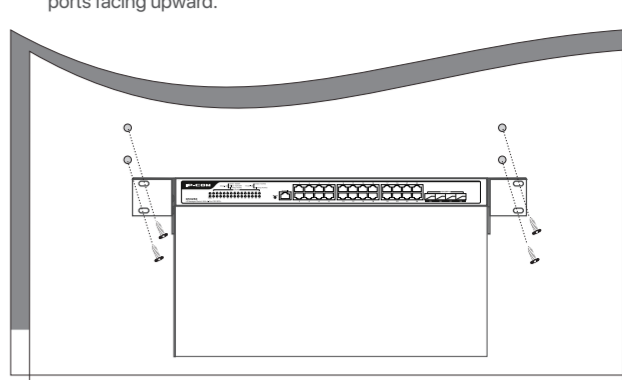
Step 3 Fix the 2-L-shaped brackets (rotated by 90 degrees) to both sides of the switch with the included screws.



Step 2 Place the switch horizontally onto the wall with its RJ45 ports facing upward, and then mark the positions of the screw holes with the marker.

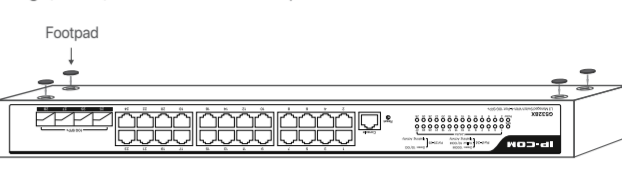
Step 3 Drill holes in the marked positions, and then hammer the expansion bolts (self-prepared, M5*40 mm) into the holes.

Step 4 Use a screwdriver to secure the screws (self-prepared, PA5*25 mm, head diameter: 10 mm) passing through the L-brackets into the expansion bolts. Ensure that the switch is installed firmly with its RJ45 ports facing upward.



• Desktop mounting

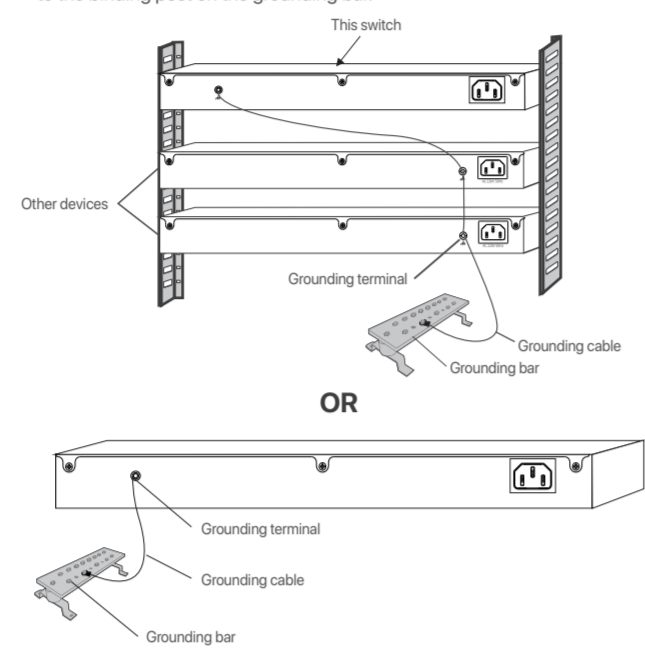
Paste the four footpads to the corresponding four recesses on the bottom of the switch. Then turn the switch upside down, and place it horizontally on a big enough, clean, stable and flat desktop.



1.4 Grounding

Grounding is important for lightning protection, anti-interference, and personal safety.

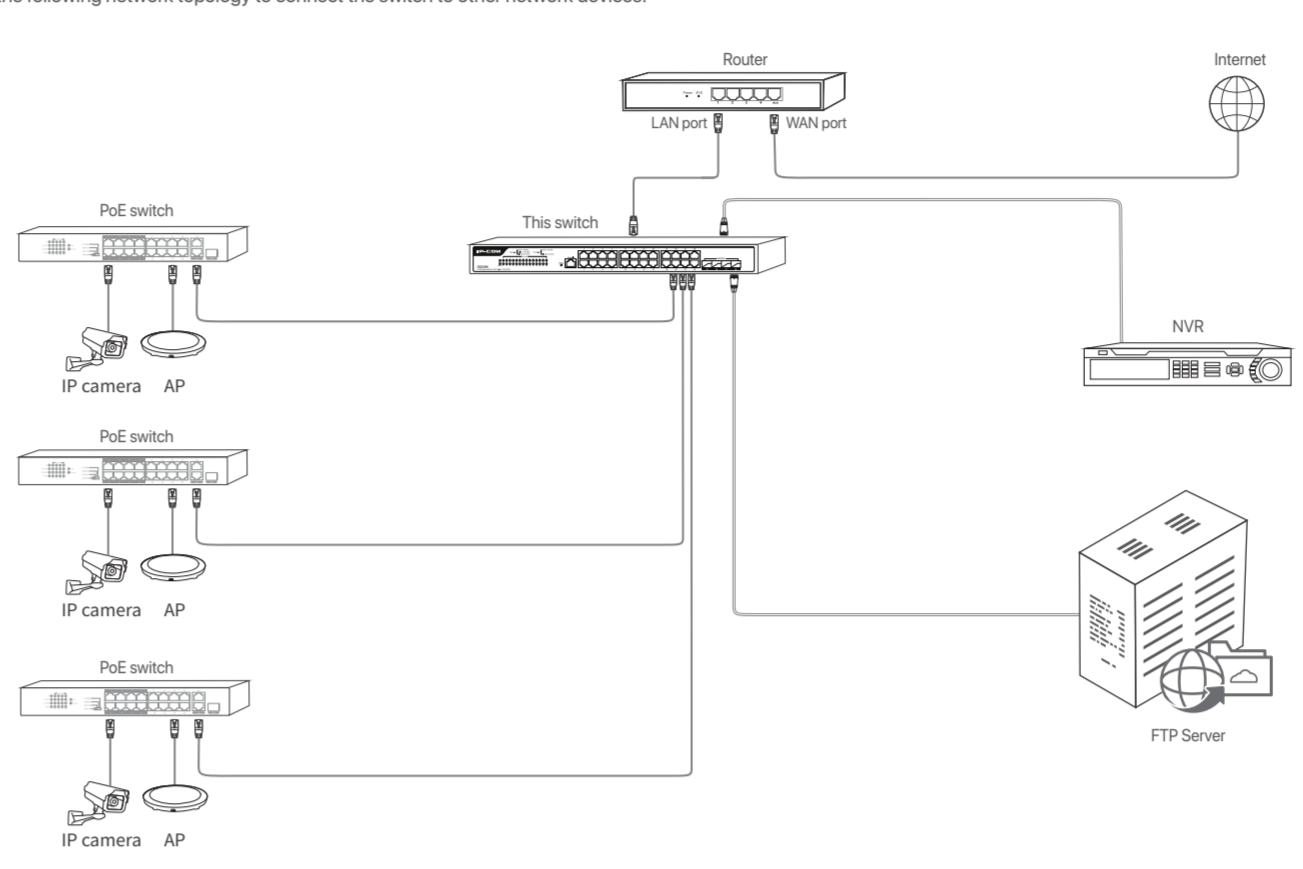
- Connect one end of the grounding cable to the grounding terminal of the switch.
- Connect the other end of the grounding cable to another grounded device or to the binding post on the grounding bar.



Note: Connect the grounding cable of the switch to the grounding system in the equipment room. Do NOT connect it to a fire hose or lightning rod.

2 Device connection

Refer to the following network topology to connect the switch to other network devices.



After the connection, please check whether the switch is connected properly according to the following table.

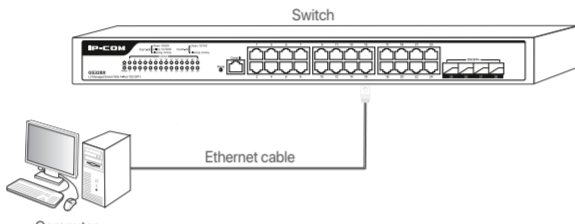
LED indicator	Description
SYS	Blinking: The system works properly. Solid on: The system is not working properly. Off: The system is starting up or not working properly.
Power	Solid on: The switch is powered on properly. Off: The switch is not powered on, or not powered on properly.
Link/Act (1~24)	Solid on: The port is connected to a device, but no data is being transmitted over the port. Blinking: Data is being transmitted over the port. Off: The port is not connected or is not connected properly. Green light indicates that the negotiation rate of the port is 1000 Mbps, while orange light indicates a rate of 10 Mbps or 100 Mbps.
Link/Act (25~28)	Solid on: The port is connected to a device, but no data is being transmitted over the port. Blinking: Data is being transmitted over the port. Off: The port is not connected or is not connected properly.

! Tips

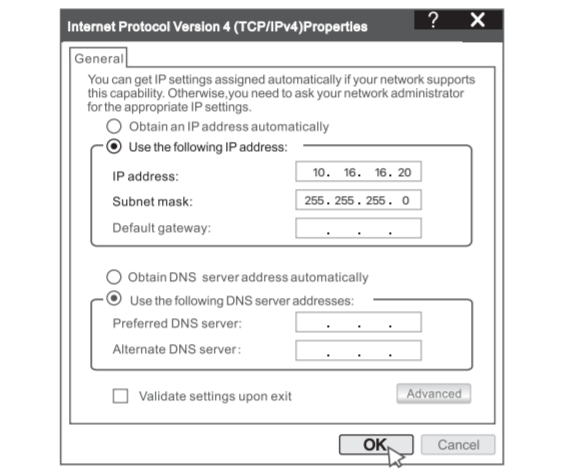
The switch supports auto MDI/MDIX, so both a straight cable or a crossover cable can be used to connect the switch to Ethernet devices.

3 Login

Step 1 Use an Ethernet cable to connect the computer to one of the ports 1-24 of the switch.



Step 2 Set the IP address of Ethernet (or Local Area Connection) of the computer to the same network segment of the switch's IP address. The default IP address of the switch is 10.16.16.X. You can set the IP address of the computer to 10.16.16.X (X ranges from 2 to 254 excluding 168, and is not occupied) and the subnet mask to 255.255.255.0.



Step 3 Start a web browser (such as Chrome) on the computer, and enter the default IP address of the switch (default: 10.16.16.168) in the address bar, and press Enter on the keyboard.



Step 4 Enter the login user name and password (both are admin by default) on the login page of the switch, and click Login.



Tip: If you fail to access the above page, please refer to question 1 in FAQ.

After successfully logging in to the web UI of the switch, you can configure the switch now.

FAQ

1. I cannot log in to the web UI of the switch. What should I do?

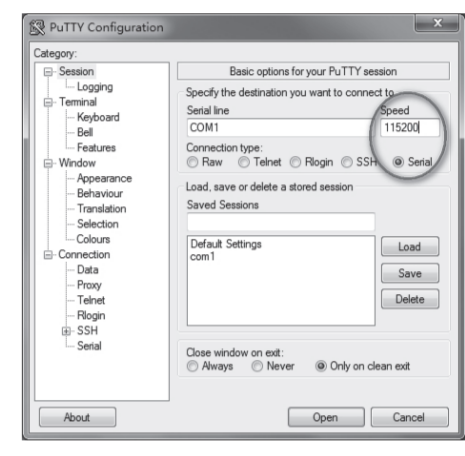
- Try the following solutions:
 - Check whether the switch is powered on properly: The Power LED indicator is solid on.
 - Check whether the computer is connected to the switch properly with an Ethernet cable.
 - Check whether the IP address of Ethernet (or Local Area Connection) of the computer is set to 10.16.16.X (X ranges from 2 to 254 excluding 168, and is not occupied).
 - Clear the cache of the web browser or try another web browser.
 - Disable the firewall of the computer, or try another computer.
 - Check whether only one device with the IP address 10.16.16.168 exists in the local network.
 - If the problem persists, reset the switch and try again.
- Reset method: When the SYS LED indicator is blinking, press and hold the Reset button for about 10 seconds, and then release it when all indicators are solid on. When the SYS LED indicator blinks again, the switch is restored to factory settings.

2. I forgot the login user name and password when logging in to the web UI. What should I do?

Try entering the default login user name and password (both are admin). If you still fail to log in to the web UI, reset the switch, then use the default user name and password to log in.

3. How do I connect the switch through the Console port?

- Please operate as follows:
 - Connect the computer and the Console port of the switch with the included console cable.
 - Run a serial interface connection software (such as PuTTY) on the computer. Enter 115200 in the Speed box and select Serial as the Connection type. Then click Open.



Step 3 Press Enter twice and enter the user name and password of the switch (both are admin by default) on the page to enter the command-line interface of the switch.



Specifications English

Model	G5328X
Port	10/100/1000 Mbps RJ45 port 4 independent SFP+ ports 10000 Mbps SFP+ port
Console port	1, Baud rate: 115200
Switching mode	Store-and-forward
MAC address table learning	Auto aging, auto learning
MAC address table	16 K
Dimensions (L x W x H)	440 mm x 179.6 mm x 44 mm
Input voltage	100 ~ 240V AC, 50/60Hz, 0.7A
Lightning protection	RJ45 port Common mode: 6 kV Power supply Common mode: 6 kV; Differential mode: 4 kV
Operating environment	Temperature: 0°C ~ 45°C Humidity: (10% ~ 90%) RH, non-condensing
Storage environment	Temperature: -40°C ~ 70°C Humidity: (5% ~ 90%) RH, non-condensing
Data transmission rate	Ethernet: 10 Mbps (half duplex) / 20 Mbps (full duplex) Fast Ethernet: 100 Mbps (half duplex) / 200 Mbps (full duplex) Gigabit Ethernet: 2000 Mbps (full duplex) 10 Gigabit Ethernet: 20000 Mbps (full duplex)
Transmission media	Ethernet: CAT3 UTP/STP or better Fast Ethernet: CAT5 UTP/STP or better Gigabit Ethernet: CAT5e or CAT6 UTP/STP 100Base-SX-MMF 1000Base-LX-MMF or SFP 10GBase-SR-MMF 10GBase-LR-SMF
Standards	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.3z, IEEE 802.3ae, IEEE 802.14, IEEE 802.1p, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s

Характеристики Русский

Модель	G5328X
Порт	Порт RJ45 10/100/1000 Мбит/с 4 независимых SFP+ порта Порт SFP+ 10000 Мбит/с
Консольный порт	1, Скорость передачи в бод: 115200
Режим переключения	Сопровождение и пропускание
Изучение MAC-адресов	Автоматическое старение, автоматическое обучение
Таблица MAC-адресов	16 К
Размеры (Д x Ш x В)	440 мм x 179,6 мм x 44 мм
Входное напряжение	100 ~ 240 В перемен. тока, 50/60 Гц, 0,7 А
Молниезащита	Порт RJ45 Обычный режим: 6 кВ; Дифференциальный режим: 4 кВ
Источник питания	Обычный режим: 6 кВ; Дифференциальный режим: 4 кВ
Рабочая среда	Температура: 0°C ~ 45°C Влажность: (10~90%) без конденсации
Условия хранения	Температура: -40°C ~ 70°C Влажность: (5~90%) без конденсации
Скорость передачи информации	Ethernet: 10 Мбит/с (полудуплексный) / 20 Мбит/с (полудуплексный) Fast Ethernet: 100 Мбит/с (полудуплексный) / 200 Мбит/с (полудуплексный) Gigabit Ethernet: 2000 Мбит/с (полудуплексный) 10-Гигабитный Ethernet: 20000 Мбит/с (полудуплексный)
Средства передачи	Ethernet: Кабель CAT3 UTP/STP или лучше Fast Ethernet: Кабель CAT5 UTP/STP или лучше Gigabit Ethernet: Кабель CAT5e или кабель CAT6 UTP/STP 100Base-SX-MMF 1000Base-LX-MMF или SFP 10GBase-SR-MMF 10GBase-LR-SMF
Стандарты	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.3z, IEEE 802.3ae, IEEE 802.14, IEEE 802.1p, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s

Спецификации Български

Модел	G5328X
Порт	10/100/1000 Mbps RJ45 порт 4 независимих SFP+ порта 10000 Мбит/с SFP+ порт
Консольен порт	1, Скорост на бод: 115200
Режим на превключване	Съхраняване и пропускане
Технически показатели	Таблица с MAC адресове, обучение
Таблица с MAC адресове	16 К
Размери (Д x Ш x В)	440 мм x 179,6 мм x 44 мм
Входно напрежение	100 ~ 240 В перемен. ток, 50/60 Hz, 0,7 А
Мълниезащита	RJ45 порт Общ режим: 6 kV; Диференциален режим: 4 kV
Зарядване	Общ режим: 6 kV; Диференциален режим: 4 kV
Работна среда	Температура: 0°C ~ 45°C Влажност: (10% ~ 90%) RH, некондензираща
Среда за съхранение	Температура: -40°C ~ 70°C Влажност: (5% ~ 90%) RH, некондензираща
Скорост на предаване на данни	Ethernet: 10 Мбит/с (полудуплексен) / 20 Мбит/с (полудуплексен) Fast Ethernet: 100 Мбит/с (полудуплексен) / 200 Мбит/с (полудуплексен) Gigabit Ethernet: 2000 Мбит/с (полудуплексен) 10-Гигабитен Ethernet: 20000 Мбит/с (полудуплексен)
Среда на предаване	Ethernet: CAT3 UTP/STP или по-добре Fast Ethernet: CAT5 UTP/STP или по-добре Gigabit Ethernet: CAT5e или кабел CAT6 UTP/STP 100Base-SX-MMF 1000Base-LX-MMF или SFP 10GBase-SR-MMF 10GBase-LR-SMF
Стандарты	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.3z, IEEE 802.3ae, IEEE 802.14, IEEE 802.1p, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s

Spezifikationen Deutsch

Modell	G5328X
Port	10/100/1000 Mbit/s RJ45-Port 4 unabhängige SFP+-Ports 10000 Mbit/s SFP+-Port
Konsole-Anschluss	1, Baudrate: 115200
Modus wechseln	Speichern und weiterleiten
MAC-Adressentabelle lernen	Automatisches Altern, automatisches Lernen
MAC-Adressentabelle	16 K
Abmessungen (L x B x H)	440 mm x 179,6 mm x 44 mm
Nennspannung	100 ~ 240 V CA, 50/60 Hz, 0,7 A
Blitzschutz	RJ45-Port Normaler Modus: 6 kV Stromversorgung Normaler Modus: 6 kV, Differenzialmodus: 4 kV
Betriebsumgebung	Temperatur: 0°C ~ 45°C Luftfeuchtigkeit: (10% ~ 90%) RH, nicht kondensierend
Lagerumgebung	Temperatur: -40°C ~ 70°C Luftfeuchtigkeit: (5% ~ 90%) RH, nicht kondensierend
Datenübertragungsrate	Ethernet: 10 Mbit/s (Halbduplex) / 20 Mbit/s (Voll duplex) Fast Ethernet: 100 Mbit/s (Halbduplex) / 200 Mbit/s (Voll duplex) Gigabit Ethernet: 2000 Mbit/s (Voll duplex) 10 Gigabit Ethernet: 20000 Mbit/s (Voll duplex)
Übertragungsmedien	Ethernet: CAT3 UTP/STP-Kabel oder höher Fast Ethernet: CAT5 UTP/STP-Kabel oder höher Gigabit Ethernet: CAT5e oder CAT6 UTP/STP-Kabel 100Base-SX-MMF 1000Base-LX-MMF oder SFP 10GBase-SR-MMF 10GBase-LR-SMF
Standards	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.3z, IEEE 802.3ae, IEEE 802.14, IEEE 802.1p, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s

Specifiche Italiano

Modello	G5328X
Porte	Porta RJ45 10/100/1000 Mbps 4 porte SFP+ indipendenti Porta SFP+ 10000 Mbps
Porta console	1, Velocità: 115200
Modalità switching	Store-and-forward
Apprendimento degli indirizzi MAC	Auto invecchiamento, auto apprendimento
Tabella degli indirizzi MAC	16 K
Dimensioni (L x P x A)	440 mm x 179,6 mm x 44 mm
Tensione di ingresso	100 ~ 240 V c.a., 50/60 Hz, 0,7 A
Protezione contro i fulmini	Porta RJ45 Modalità comune: 6 kV Alimentazione Modalità comune: 6 kV, Modalità differenziale: 4 kV
Ambiente operativo	Temperatura: 0°C ~ 45°C Umidità: (10% ~ 90%) UR, senza condensa
Ambiente di immagazzinaggio	Temperatura: -40°C ~ 70°C Umidità: (5% ~ 90%) UR, senza condensa
Velocità di trasmissione dati	Ethernet: 10 Mbps (semi duplex) / 20 Mbps (full duplex) Fast Ethernet: 100 Mbps (half duplex) / 200 Mbps (full duplex) Gigabit Ethernet: 2000 Mbps (full duplex) 10 Gigabit Ethernet: 20000 Mbps (full duplex)
Mezzi di trasmissione	Ethernet: Cabo UTP/STP CAT3 o superiore Fast Ethernet: Cabo UTP/STP CAT5 o superiore Gigabit Ethernet: Cabo UTP/STP CAT5e o superiore 100Base-SX-MMF 1000Base-LX-MMF o SFP 10GBase-SR-MMF 10GBase-LR-SMF
Standard di rete	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.3z, IEEE 802.3ae, IEEE 802.14, IEEE 802.1p, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s

Especificações Português

Modelo	G5328X
Porta	Porta RJ45 10/100/1000 Mbps 4 portas SFP+ independentes Porta de consola 1, Taxa de Baud: 115200
Modo de comunicação	Armazenar e retransmitir
Aprendizagem de endereços MAC	Envelhecimento automático, aprendizagem automática
Tabela de endereços MAC	16 K
Dimensões (C x L x A)	440 mm x 179,6 mm x 44 mm
Tensão de entrada	100 ~ 240V AC, 50/60Hz, 0,7A
Proteção contra raios	Porta RJ45 Modo comum: 6 kV Fonte de energia Modo comum: 6 kV; Modo diferencial: 4 kV
Ambiente operacional	Temperatura: 0°C ~ 45°C Humidade: (10% ~ 90%) de HR, sem condensação
Ambiente de armazenamento	Temperatura: -40°C ~ 70°C Humidade: (5% ~ 90%) de HR, sem condensação
Taxa de transmissão de dados	Ethernet: 10 Mbps (half duplex) / 20 Mbps (full duplex) Fast Ethernet: 100 Mbps (half duplex) / 200 Mbps (full duplex) Gigabit Ethernet: 2000 Mbps (full duplex) 10 Gigabit Ethernet: 20000 Mbps (full duplex)
Meios de transmissão	Ethernet: Cabo CAT3 UTP/STP ou superior Fast Ethernet: Cabo CAT5 UTP/STP ou superior Gigabit Ethernet: Cabo CAT5e ou CAT6 UTP/STP 100Base-SX-MMF 1000Base-LX-MMF ou SFP 10GBase-SR-MMF 10GBase-LR-SMF
Normas	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.3z, IEEE 802.3ae, IEEE 802.14, IEEE 802.1p, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s

Especificaciones Español

Modelo	G5328X
Puerto	Puerto RJ45 de 10/100/1000 Mbps 4 puertos SFP+ independientes Puerto de consola 1, Velocidad en baudios: 115200
Modo de comunicación	Almacenar y retransmitir
Aprendizaje de direcciones MAC	Vencimiento automático, aprendizaje automático
Tabla de direcciones MAC	16 K
Dimensiones (C x L x A)	440 mm x 179,6 mm x 44 mm
Voltaje de entrada	100 ~ 240 V CA, 50/60 Hz, 0,7 A
Protección contra rayos	Puerto RJ45 Modo común: 6 kV Fuente de alimentación Modo común: 6 kV; Modo diferencial: 4 kV
Entorno de funcionamiento	Temperatura: 0-45°C Humedad: 10%-90% de HR, sin condensación
Entorno de almacenamiento	Temperatura: -40-70°C Humedad: 5%-90% de HR, sin condensación
Velocidad de transmisión de datos	Ethernet: 10 Mbps (duplex medio) / 20 Mbps (duplex completo) Fast Ethernet: 100 Mbps (duplex medio) / 200 Mbps (duplex completo) Gigabit Ethernet: 2000 Mbps (duplex completo) 10 Gigabit Ethernet: 20000 Mbps (duplex completo)
Medios de transmisión	Ethernet: Cable CAT3 UTP/STP o superior Fast Ethernet: Cable CAT5 UTP/STP o superior Gigabit Ethernet: Cable CAT5e o cable CAT6 UTP/STP 100Base-SX-MMF 1000Base-LX-MMF o SFP 10GBase-SR-MMF 10GBase-LR-SMF
Estándares	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.3z, IEEE 802.3ae, IEEE 802.14, IEEE 802.1p, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s

Spécifications Français

Modèle	G5328X
Port	Port RJ45 10/100/1000 Mbps 4 ports SFP+ indépendants Port de la console 1, Débit en Baud: 115200
Mode de communication	Stockage et transmission
Apprentissage des adresses MAC	Auto vieillissement, auto apprentissage
Tableau des adresses MAC	16 K